

Receiving & Distributing Navy Football Tickets – Digital Ticketing

Starting this football season, tickets will be delivered electronically by the Navy Ticket Office. Single game tickets will be sent out via email two weeks prior to the Navy–UCF game, on or about September 18, 2021.

Reserved Seat Ticket Holders:

Anyone in our class who ordered **Reserved Seat** tickets to the October 2, 2021, UCF vs Navy football game in **Sections C, D, or 25** will receive their tickets in an email from tickets@usna.edu. The email will contain all the tickets ordered.

- A. If you received **print-at-home tickets**, you can download them and print them out. All tickets come in one PDF file. If you have a number of tickets you purchased for your Co-mates, you can print them out and hand them out at your Friday night company party or you can scan the tickets individually and email them to your Co-mates. When they get to the stadium, they will need to present the **paper copy** of the ticket so the attendant can scan the bar code for entry. Print-at-home tickets cannot be saved to a phone. If you print out the tickets, recommend you print them in black-n-white/greyscale to save a lot of printer ink.
- B. If you received **digital tickets**, you can download them to your smart phone by saving them to your digital wallet (Apple Wallet or Google Pay). You can also get your tickets by logging onto your account on <https://navysports.com>.

If you have tickets to transfer to others, go to <https://navysports.com> and go to “Tickets,” then “Manage My Account.” Sign into your account. On the right side of the screen under “My Tickets” you will see the option “Transfer.” Follow the on-screen instructions for transferring one or more tickets. The person you are transferring the tickets to will receive an email or text to log onto their navysports.com account or create an account and accept the transfer. (Note: If you do not see the expected email, check your spam folder). They will then download the ticket to their phone. When they get to the stadium, they need to open their smart phone wallet and the attendant will scan the QR code. If there are multiple tickets on the phone, you can swipe to pull up the tickets individually to scan. (Note: If you find you made a mistake in the transfer, you may log into your account and cancel the transfer and start again, as long as the person you were transferring the tickets to did not accept the transfer.)

An alternative to using the navysports.com website to transfer the tickets is shown below. Although time consuming, the advantage of using this method is that after you email the ticket, you will still have the tickets on your phone and on your computer as a back-up. Additionally, the recipient of the email does not need to have or create an account with NAAA.

1. Download the tickets to your Apple Wallet or Google Pay.
2. Open the wallet where your tickets reside.
3. Pull up each ticket one at a time.
4. Take a screenshot of the ticket.
5. Email the screenshot to yourself as an attachment.
6. Go to your computer, print the attachment or email it to the intended recipient.

Standing Room Only Ticket Holders:

If you purchased **Standing Room Only tickets**, you will also receive an email from tickets@usna.edu. You will need to click on the link in the email prior to arriving at the stadium to download the tickets and save them to your smart phone digital wallet (Apple Wallet or Google Pay). You can also get your tickets by logging onto your account on navysports.com. When you get to the stadium, you need to open your smart phone wallet and the attendant will scan the QR code. If there are multiple tickets on the phone, you can swipe to pull up the tickets individually to scan.

If you do not have a smart phone capable of downloading your digital tickets or if you prefer the print-at-home tickets, please call the Naval Academy Ticket Office so they can send you print at home tickets. You can reach them at 1-800-US4-NAVY (1-800-874-6289).

To get more information on digital ticketing and tutorial videos go to <https://navysports.com> and click on Digital Ticketing. In addition to Frequently Asked Questions and Answers, the tutorial videos include:

- (1) How to download your tickets
- (2) How to transfer your tickets
- (3) How to accept a ticket transfer

If you have additional questions, please contact Bob Capra at bobcapra@verizon.net or the Navy Ticket Office at the number shown above.

If individuals cancel and you find you have extra tickets, here are three options.

1. Jordan Albright of the NAAA ticket office has been very good about giving us refunds for tickets, especially if folks had to cancel for good reason. Jordan can be reached at (410) 293-8791 or albright@usna.edu.

2. If no refund, you may be able to sell them on-line at StubHub. They are the official ticket exchange partner with Navy. That link is:

<https://navysports.com/sports/2018/5/23/ot-marketplace-html.aspx>

3. Finally, if you want to donate them to a classmate or guest that may not have a ticket or forgot theirs, bring them to the tailgate and give them to Bob Capra. He will be manning the check-in desk at the entrance to the stadium tailgate (Gate J).